



What You Need to Know About Community Choice Aggregation

If approved by the majority of voters on **May 8th**, Community Choice Aggregation (CCA) allows your community to join its residents together to shop for electricity and natural gas as a group. YOU remain in complete control of your electricity and natural gas rates; **CCA simply allows your community to request suppliers to bid on the collective energy needs of the entire community.** If a great rate is offered, all eligible residents and small businesses will automatically be included in the program without charge, but will have the ability to opt-out at any time, and without penalty.

What if I Have Already Chosen a Supplier?

If you have already selected a supplier on your own, you will not be automatically included in the Community Choice Aggregation Program. At the conclusion of your current contract, you may opt-in to the CCA program under the same terms and conditions as the other participants.

You can still vote “YES” to help your friends and neighbors, who have not yet chosen a supplier, save on their utility bills.

Important Facts About Aggregation

- Free to participate in the CCA program
- Aggregated customers enjoy “bulk buying power” that individual residents cannot achieve
- *Nothing changes* except the rate you pay for electricity and natural gas
- You will continue to call DP&L and Columbia Gas of Ohio for any service or billing questions
- **You are in complete control;** you can opt-out of the CCA program at any time without penalty
- Recent Aggregation rates have been substantially lower than DP&L’s average Price to Compare.
- An aggregation Rate of 5.29 cents per kilowatt-hour was secured in Spring 2017 for 36 months, representing more than 20% in savings.

Recent Electricity Offers Comparison

Electricity Offered By	Fixed Term	Rate	Annual Savings
DP&L Price to Compare	N/A	6.64	\$0
2017 Aggregation Rate	36 months	5.29	\$135
Direct Energy	12 months	5.79	\$85
Constellation	24 months	6.19	\$45
AEP Energy	24 months	6.15	\$49
Champion Energy	36 months	5.8	\$84

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Aggregation Frequently Asked Questions

What is Community Choice Aggregation and how can I benefit?

Under Community Choice Aggregation, local officials bring the community together for improved group purchasing power. The Community benefits by receiving competitively-priced electricity from a Certified Retail Electric (and/or Natural Gas) Provider licensed by the Public Utilities Commission of Ohio.

Why would a community pursue Community Choice Aggregation?

Communities are choosing to pursue aggregation because they may be able to help their residents and eligible small businesses save money by creating a combined customer group that has more buying power than individual residents and businesses.

Are there fees associated with the program?

Enrollment in the Aggregation Program is free and you need not take any action (other than VOTING YES). You only need to be eligible to participate. Once enrolled in the program, you can cancel your agreement at any time and switch back to DP&L without any fee.

Do I have to participate in the Aggregation Program?

All eligible DP&L and Vectren/Dominion utility customers within the community boundaries will receive an opt-out notification letter via U.S. mail. You may "opt-out" by returning the Opt-Out card by the deadline date identified in your notification. If you choose to opt-out, your account remains on utility default supply at the current utility rate.

Who is eligible to participate?

Residential or business customers located in the Community's governmental boundaries may participate. PIPP customers and those enrolled in real time pricing, Power Smart Pricing, space electric heat rate, or those already served by an alternative supplier may not be eligible.

How do I enroll?

Enrollment is automatic. Unless you "opt-out" of the program, all eligible DP&L and Vectren/Dominion customer accounts within the boundaries will be enrolled in the program. You will receive a "switch" letter from your utility, confirming your enrollment.

What if I am with another supplier and want to join the Program?

If you wish to join the Aggregation Program, you should check the terms and conditions of the contract with your current retail electric or natural gas supplier for any restrictions (early termination fees) and then contact the Community's selected supplier(s).

Will I be allowed to join the program after the initial enrollment period?

The agreement between your Community and the selected supplier(s) will stipulate the same supply rates, terms and conditions for eligible residents who wish to join the Aggregation Program after the initial enrollment period. This would include residents who move into the Community, who were with another supplier and would like to join the Aggregation Program, or those who initially opted-out and want to join at a later date.

When will I see the Community Choice Aggregation rate on my bill?

It will take approximately 6 months between the election and when participants will begin seeing their new, Community-wide bulk rates appear on their electric and natural gas bills. For a November, election, residents would begin to see their new rates in mid to late spring.

What if utility default rate decreases?

If at any time during the term of the agreement your local utility's default rate falls lower than the selected supplier's price, you will have the option to return to the utility without penalty.

Who will bill me for electricity? Will I get two bills?

You will continue to receive one monthly bill from your utility. The bill will include charges for electricity supplied by the selected retail energy supplier, as well as the delivery service charges from your local utility.

Who is responsible for the delivery of power to my home or business?

DP&L and Vectren/Dominion will continue to deliver your electricity/natural gas and will be responsible for maintaining the system that delivers energy into your home. As your energy delivery company, they will continue to respond around-the-clock to outages, service calls and emergencies regardless of your supplier.

Who do I call to report a power outage or problems with my electric or gas service?

You will continue to call your local utility for power outages, problems with your service or questions regarding your monthly bill.

Can I stay on budget or level billing?

Yes, the Plan of Operation and Governance requires that all suppliers bidding on the aggregate load offer a budget or level billing option to customers participating in the Aggregation Program.

What if I decide to opt-out after the opt-out deadlines have passed?

There is no penalty for early termination. You may refer to your Terms and Conditions for additional information.